

**HLB CONNECT X COURTSITE PROMOTION ([Versi Bahasa Malaysia](#))**

Last Updated on 25 February 2025

**PROMOTION PERIOD**

The Hong Leong Bank Berhad's (193401000023 (97141-X)) ("**HLB**") and the Hong Leong Islamic Bank Berhad's (200501009144 (686191-W)) ("**HLISB**") ("hereinafter collectively referred to as "**the Bank**") "**HLB Connect x Courtsite Cashback Promotion**" commences on **1 March 2025** and ends on **30 July 2025** ("**Promotion Period**"), both dates inclusive, unless notified otherwise.

**TERMS & CONDITIONS**

The following sets out the terms and conditions applicable to the Promotion ("**T&Cs**"):

**ELIGIBILITY**

1. This Promotion is open to the Bank's new and existing individual customers who are HLB Connect ("**HLB Connect**") users and who have an HLB Current or Savings Account/HLISB Current or Savings Account-i ("**CASA/CASA-i**") (hereinafter referred to as "**Customers**").
2. The Bank reserves the right to disqualify any Customers who:
  - (a) have in the past committed, or are currently suspected of committing fraudulent, unlawful or wrongful acts in relation to any facilities granted by the Bank;
  - (b) are facing bankruptcy proceedings, or have been declared bankrupt either before, during or after the Promotion Period; and/or
  - (c) have breached any terms and conditions of this Promotion, terms and conditions of the CASA/CASA-i, the General Terms and Conditions of Accounts and the Terms and Conditions for the use of HLB Connect ("**Applicable Terms and Conditions**") at any time before, during or after the Promotion Period.

**PROMOTION MECHANICS AND WINNERS' SELECTION**

3. To participate in the Promotion, Customers must fulfil the following pre-requisites during the Promotion Period:
  - (a) **register for HLB Connect and make payments for any booking made in Courtsite** at <https://www.courtsite.my> using FPX or DuitNow Online Banking/Wallets service via HLB Connect and approve transaction using AppAuthorise on HLB Connect App (only applicable for new HLB Connect users); OR
  - (b) **make payments for any booking made in Courtsite** at <https://www.courtsite.my> using FPX or DuitNow Online Banking/Wallets service via HLB Connect and approve transaction using AppAuthorise on HLB Connect App;

(Customers who fulfilled ALL the requirements stated under Clause 3 above are hereinafter referred to as "**Eligible Customers**").

4. Eligible Customers who meet the requirements set out under Clause 3 will be eligible to win Ringgit Malaysia Five (RM5) Cashback ("**Cashback**"), as shown in **Table 1** below.

**Table 1**

<b>Promotion Month &amp; Cashback</b>	<b>Winner Selection</b>	<b>Total Cashback Allocation</b>
<b>Month 1:</b> 1-31 March 2025 RM5 Cashback	• Customers who pay their bookings on Courtsite using FPX or DuitNow	RM10,000
<b>Month 2:</b> 1-30 April 2025		RM10,000

RM5 Cashback	Online Banking/Wallets with a minimum of RM50 per transaction will receive RM5 Cashback	
<b>Month 3:</b> 1-31 May 2025 RM5 Cashback		RM10,000
<b>Month 4:</b> 1-30 June 2025 RM5 Cashback		RM10,000
<b>Month 5:</b> 1-31 July 2025 RM5 Cashback	<ul style="list-style-type: none"> <li>Cashback will be rewarded on a first come, first served basis, subject to the availability of the monthly Cashback allocation</li> <li>An Eligible Customer can win up to RM15 Cashback per month</li> </ul>	RM10,000

- Only successful payment made via FPX or DuitNow Online Banking/Wallets with a minimum of Ringgit Malaysia Fifty (RM50) for bookings under Courtsite will be selected to win the Cashback. Each Cashback Winner (“**Winner**”) is eligible to receive up to three (3) Cashbacks for the amount of Ringgit Malaysia Fifteen (RM15) per month and up to fifteen (15) Cashbacks for the amount of Ringgit Malaysia Seventy Five (RM75) Cashbacks throughout the Promotion Period.
- The Cashback is rewarded on a first come, first served basis limited to the monthly pool allocated for this Promotion, as captured by the Bank’s system. The Bank has no obligation to inform the Eligible Customers in the event the Cashback has reached the Total Cashback Allocation throughout the Promotion Period during or before the conclusion of the Promotion Period.
- Permanent, contract and/or temporary staff or employees of PFS Digital who work directly on this Promotion are **NOT** eligible to win the Cashback.

#### **WINNER ANNOUNCEMENT AND FULFILMENT**

- The Winners’ list will be published at <https://www.hlb.com.my/connectcourtsite> (“**Promotion Website**”) and will be notified by the Bank via HLB Connect App push notifications (“**App Notification**”). It is the responsibility of the Winners to check if they have won by visiting the Promotion Website and checking their App Notification on the date specified in **Table 2** below.

**Table 2**

Promotion Month & Cashback	Date For Winner Announcement	Date for Winner Notification	Date for Cashback Crediting
<b>Month 1:</b> 1-31 March 2025 RM5 Cashback	30 April 2025	7 May 2025	14 May 2025
<b>Month 2:</b> 1-30 April 2025 RM5 Cashback	31 May 2025	6 June 2025	13 June 2025
<b>Month 3:</b> 1-31 May 2025 RM5 Cashback	30 June 2025	7 July 2025	13 July 2025
<b>Month 4:</b> 1-30 June 2025	31 July 2025	7 August 2025	14 August 2025

RM5 Cashback			
<b>Month 5:</b> 1-31 July 2025 RM5 Cashback	31 August 2025	8 September 2025	15 September 2025

9. The Cashback will be credited to the Cashback Winners' CASA/CASA-i with the Bank, as applicable, by the stipulated dates as per **Table 2** above. As such, the Cashback Winners must maintain an active and valid CASA/CASA-i until the crediting of the Cashback is successful, failing which the Cashback shall be forfeited.
10. It is the obligation of the Cashback Winners to contact the Bank regarding the non-receipt of the Cashback **before 30 October 2025**, failing which the Cashback Winners are deemed to have received the Cashback and any claim for reimbursement **after 30 October 2025** will not be processed.
11. The Cashback is non-transferable to any third party and non-exchangeable for other types of prizes, up-front credit, cheque or benefit-in-kind.
12. To the extent permitted by law, the Bank is not responsible for all liabilities arising from any deferment or delay in providing the Cashback due to any unforeseen circumstances beyond the reasonable control of the Bank.

#### **GENERAL**

13. By participating in this Promotion, the Eligible Customers:
  - (i) confirm that they have read, understood, accepted and agreed to the Applicable Terms and Conditions;
  - (ii) agree that all records of the fulfilment of the requirements captured by the Bank's system within the Promotion Period and the selection for the Cashback Winners shall be final and conclusive;
  - (iii) agree that the Bank's decisions on all matters regarding the Promotion shall be final, conclusive and binding on all Eligible Customers;
  - (iv) consent and authorise the Bank to disclose their personal data, i.e., email addresses to DCatalyst Sdn Bhd (200801017996 (819292-U)), the service provider appointed by the Bank to provide email services for the purpose of this Promotion;
  - (v) agree to be responsible for providing the Bank with their valid and current contact details including email address, and to promptly notify the Bank in the event of any changes. The Bank shall not be held responsible/liable in the event that the Bank is unable to contact the Eligible Customers, or non-delivery of email, where applicable, due to inaccurate/invalid email address provided by the Eligible Customers;
  - (vi) consent to and authorise the Bank's usage, disclosure or publication of their personal data (i.e., name and masked ID and/or account number) of the Cashback Winners for the purpose of winner announcement without compensation for publicity, advertising or promotion purposes in any media;
  - (vii) agree to access the Promotion Website at regular intervals to view the T&Cs of the Promotion and to ensure they keep up-to-date with any changes or variations to the T&Cs;
  - (viii) agree that any email sent to the Eligible Customers is entirely dependent on the Eligible Customers' having sufficient inbox storage to receive the email and the availability and quality of service of the relevant service/network service provider(s), and fully understand that the Bank does not have any control whatsoever in the event email is delayed, not delivered or encountered any delivery issues by the relevant email provider(s), which shall include but not limited to diversion or filtering of such email as junk or spam email by the Eligible Customer's email providers (hereinafter referred to as "**Network Failure**"). As such, the Bank shall not be responsible or liable for any loss or expense incurred by

- the Eligible Customers or any third party for any delay or failure in receiving any email transmission from the Bank and vice versa due to the Network Failure. No appeals on such delay or failure will be processed;
- (ix) agree to be liable for any telco or Wi-Fi charges, roaming or phone charges, whether in or outside Malaysia as a result of communications with the Bank associated with this Promotion; and
  - (x) agree to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in this Promotion.
14. The Bank reserves the right:
- (i) with prior notice to the Eligible Customers, to add, delete, suspend or vary any or all of the T&Cs contained herein either fully or partially or terminate the Promotion by way of posting on the Promotion Website;
  - (ii) forfeit the Cashback won in the event of non-compliance by the Eligible Customers of the Applicable Terms and Conditions; and
  - (iii) to claw-back the Cashback in the event there is any detected fraud and breaches against the Applicable Terms and Conditions.
15. The Eligible Customers agree that the Applicable Terms and Conditions shall be read together as an entire agreement. In the event of any discrepancies, the specific T&Cs herein shall prevail to the extent of such discrepancy.
16. In the event of any discrepancies between the T&Cs listed here and any advertising, promotional, publicity and other materials relating to or in connection with this Promotion, the final T&Cs on the Promotion Website shall prevail.
17. These T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
18. Unless stated otherwise, words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

**Member of PIDM. CASA/CASA-i Products are protected by PIDM up to RM250,000 for each depositor ([refer to Products Eligible for PIDM Protection](#)).**

If you have any enquiries regarding these T&Cs or require a copy of the Bahasa Malaysia version, please email us at [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) or call 03-7626 8899.

Sekiranya anda mempunyai sebarang pertanyaan mengenai terma dan syarat dan/atau memerlukan Salinan terma dan syarat dalam versi Bahasa Malaysia, sila e-mel kami di [hlonline@hlbb.hongleong.com.my](mailto:hlonline@hlbb.hongleong.com.my) atau hubungi 03-7626 8899.